



## Role of WINfinity and Trae Ashlie-Garen in the Global Human Learning Systems Approach

Dear Sir/Madam

I write to recognize and confirm WINfinity's role, under the stewardship of Trae Ashlie-Garen and her Collaborators, in the phenomenon that is happening globally toward a change in the dominant public management paradigm, that we have named a '[Human Learning Systems](#)' (HLS) approach.

As you may be aware, HLS has emerged as an approach to public management which enables governments through to philanthropists and angel investors, to achieve "real outcomes" in the complex reality of people's day to day interactions, activities and lives. It prioritises [human freedom and flourishing](#) in the delivery of services in the name of the public (broadly understood) by using [learning as a management strategy](#) to achieve outcomes.

In this way, this approach moves away from outdated and unhelpful notions of top down management control, and helps liberate people - enabling as many as possible to explore what it truly takes to achieve bespoke outcomes in the unique contexts and complexities of each person's life.

Trae Ashlie-Garen has played a significant role in the development of HLS globally since 2018. In her role as a facilitator of high-quality discussion spaces, she has exercised WINfinity's Pattern Integrity to introduce me to, and facilitate the initial discussions with Professor Naresh Singh, from Jindal University in India. With a deep ability for pattern recognition, Trae was able to recognize Prof Singh as a significant global scale influencer in the public management space, due to his senior positions within the Canadian Government, UNDP and most latterly at Jinal University School of Public Policy. The relationship that Trae brokered and developed with Prof Singh and myself led to him writing the foreword for our [recent ebook](#) on the HLS approach, and him chairing the global launch event in June this year.

Going forward I have invited Trae and her growing, global legion of Collaborators<sup>1)</sup> to contribute to the "mindset" portion of our upcoming "How to Get Started" Toolkit; and 2) to convene and facilitate (by way of WINfinity's Inquiry Clusters, and in other principles and



ways yet to be determined), the international Human Learning Systems Community of Practice, which will bring together people (from fund developers through to governments and other changemakers) across the world.

Trae, and her core backbone team, have the range of skills and life experience to support these pioneering individuals and organisations, to enter into curiosity, learn from exploring and discovering together and to enter into experiments with funders and governments of all scales from across the world.

If you have any further questions, i would be happy to have further conversations.

Yours faithfully,

Toby Lowe

Visiting Professor of Public Management

Centre for Public Impact